



# Intech Customer-Vendor Portal

Going further to keep customers first

The Intech Customer-Vendor Portal is an information platform built to streamline and simplify tasks. This portal is an easy and efficient tool to get account information by your customers and vendors online.

Integrated with Microsoft Dynamics ERP platform, this portal makes it easier for you to do business with your customers and vendors. All the account details of your customer and vendor is now on a single portal. Update your customers and vendors regularly by sending regular maintenance alerts and uploading relevant documents on this portal.

## Account Management

Experience the hassle-free communication with your customers and vendors from anywhere. They won't have to wait for your phone calls and mails to get their account related information. They can just log in and all the information related to their account is there on the screen. Enable them download and print invoices, complete transactions, submit payment details and do much more easily on this portal. With this portal, they get a self-serve business environment, real-time access to information about their pending orders, invoices, payment history, credit/debit notes, etc.

## Features

- **Account:** Summarized account information
- **Contact Management** – Create and customise permissions for people in your organisation
- **Orders:** Details of the orders placed by your customers
- **Documents:** Save and print important documents like invoices, credit/debit notes, account statement, etc.
- **Payment:** Payment details such as payment date, cheque no., method of payment, etc. and view payment history
- **Notifications:** Send important notifications and reminders about payments, receipts etc. to your customers and vendors

## About Intech

Intech Systems, a Microsoft Dynamics ERP Gold Partner, is a leading provider of business technology solutions and IT Services for more than three decades. Being in the Top 5% of Microsoft Partner ecosystem worldwide, we boast of quality services and satisfied customers. We help companies of all sizes to streamline, optimize, and automate their business by effective use of technologies. With operations in India and North America, Intech aims to provide world class services to all its customers.

For more information, please visit [www.intech-systems.com](http://www.intech-systems.com)

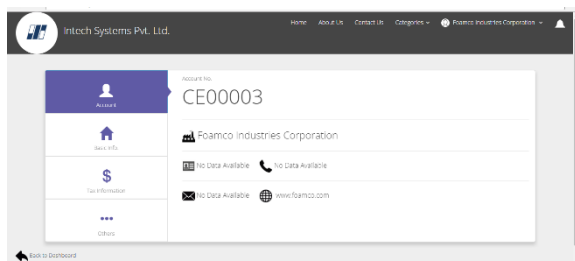
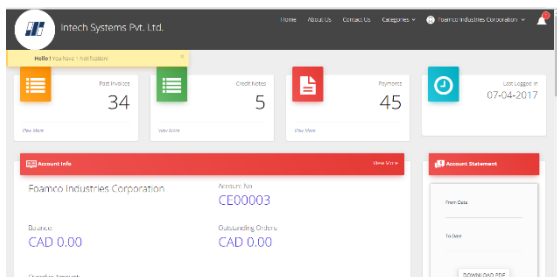
## Intech Customer-Vendor Portal

### Real-time network monitoring and reporting

This online tool allows you to monitor and manage your services via a secure, single point of access. Empower your customers and vendors by providing them complete access to up-to-date and accurate information. The added convenience at all sides – you, your customers and your vendors - results into an improved relationship, a sure win-win for both your business and your customers & vendors.

### Key Benefits

- **Reliability** – You can rely on the portal whenever you need it. Also, all the data is drawn directly from your Microsoft Dynamics ERP software. This means the information is updated automatically and regularly. This gives you a real-time overview of your services.
- **Secure Access** - All the information is exclusive to a specific customer or vendor, keeping all personal and business data confidential. You stay in control: you nominate an administrator who holds super-user control and who is authorized to add, modify and delete user accounts.
- **Regular updates** – With the facility of sending reminders and notifications about payments and other important actions, never miss the deadlines of payments and receipts. Overdue amount, pending invoices and all such information are there on the screen to make your work easier.
- **Anytime access** – Intech Customer-Vendor Portal gives your customers and vendors a direct access, 24x7, from any internet connection. It saves your time and extra efforts too, enabling you to manage your services efficiently online.



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