

Case Study

COVID-19 DID NOT STOP THE ENGINEERING AND CONSTRUCTION COMPANY TO GO-LIVE WITH THEIR ERP SYSTEM - DYNAMICS NAV 2016

OVERVIEW

One of the largest, Engineering and Construction industry has experienced impressive growth in recent years. To maintain this, they needed to have top-notch customer service and proactive management.

The two primary areas where the firm focused was on project management and maintaining accuracy in the cash flow. While handling large construction projects across the country, it became challenging for them to track profitability and cost. And, with their legacy accounting system, it was even tougher to regulate the supply chain process, sales, and purchase order.

Microsoft Dynamics NAV 2016 was proposed based on the requirement, and its capability to address all the challenges faced by them. The solution hosted on Azure Cloud to give cost effective and secure data access.



Industry

Engineering &
Construction



Client Location

Ahmedabad,
Gujarat



Employees

50 – 100
employees



Solution Offered

- Dynamics NAV
- Microsoft Azure
- Microsoft Teams

CHALLENGES

No centralised system to maintain their documents i.e., everything was manually stored in different places which led to wastage of time to find documents and manual errors.

ERP implementation was in full swing with Intech's consultants being onsite for deployment when the unexpected happened. COVID-19 pandemic hit bringing all onsite activities to a standstill.

Remote working was the need of the hour, and their employees had a tough time coping with it initially due to inexperience of working from home. The compact timeline to go-live by financial March-end made it extremely challenging to finish rest of the implementation process.

SOLUTION

Intech finished the complete implementation in the timeframe that was originally promised by training and supporting users remotely.

With our tools to help companies work remotely, it kept the project on track and smoothly. We aligned people, information, and processes by enabling Microsoft Teams for online collaboration. All our meetings, discussions and documents were all shared digitally, and security measures were taken to ensure to keep data safe.

The organization can now centrally manage data and their processes are aligned through the system to remove redundancy. Users can remotely work and manage work via any device - mobile as well as web client. Microsoft Azure is enabled to keep the highest data security in the organization.



INTECH DIFFERENCE

Intech expertise in Dynamics NAV empowered the organization to centralize critical operations including estimates, permit, sales, project management, labour, and financial information. They can now manage budgets, schedules, field activities, customer relationships, and the bottom line all through one system



ABOUT INTECH SYSTEMS

Intech Systems is a boutique IT services company focused on providing world-class implementation and support services for Microsoft Business Applications. Our whole range of services helps companies in their digital transformation by providing technology solutions, including – Microsoft Dynamics 365, Microsoft Dynamics F&O/AX & BC/NAV, Microsoft Dynamics CRM, Microsoft Azure, Power BI, Power Apps and more. In addition, Intech also offers a range of complementary business.