

Case Study

Ari-Cooler Manufacturing unlocked efficiency and agility with Microsoft Azure

OVERVIEW

As a pioneer in the air-cooling industry and a Guinness World Record holder, they develop breakthrough technologies to combat climate change. To globally integrate their HR to material management module they implemented SAP S/4 HANA. With the changing technology trends, they also understood the importance of running a well secured infrastructure. And they chose Microsoft Azure (Site Recovery)

Microsoft Azure not only helped them with their data security but also provided them a full proof business continuity plan



Industry
Manufacturing



Client Location
Ahmedabad,
Gujarat



Employees
1000 - 5000
employees



Solution Offered

- Dynamics 365 Sales
- Microsoft Teams

CHALLENGES

Before contacting Intech Systems, client was performing its own data storage and backups internally. With backups data is obviously secured, but business continuity always remains a challenge reason being time it takes to manually restore data. Even a few hours of system outage can lead to huge financial losses.

Wherein, Client understood an immense and immediate requirement of business continuity plan for mission-critical system like SAP S/4HANA. With the high scale of business across geographies – India, China, Brazil & Australia without Disaster Recovery risk gets even higher

SOLUTION

Team Intech reviewed and understood business objectives to propose the best and optimized solution. Multiple discussions lead to a perfect solution architecture which can best suite organisation' s needs and objectives.

With active-active configuration of SAP HANA, Intech is enabling Client to achieve it' s Recovery Point Objective (RPO) at no data loss.

Promised RTO (Recovery Time Objective) is up to 1 hour, but the achievement is barely 20 minutes. Periodic drills are check points being provided by Intech as a part of support.



INTECH DIFFERENCE

Client recently faced an outage of primary site wherein Intech helped to get them back to business within just 20 minutes by activating DR (Disaster Recovery) site on Microsoft Azure. CIO noted and acknowledged that they received “excellent support during an actual disaster recovery event.”



ABOUT INTECH SYSTEMS

Intech Systems is a boutique IT services company focused on providing world-class implementation and support services for Microsoft Business Applications. Our whole range of services helps companies in their digital transformation by providing technology solutions, including – Microsoft Dynamics 365, Microsoft Dynamics F&O/AX & BC/NAV, Microsoft Dynamics CRM, Microsoft Azure, Power BI, Power Apps and more. In addition, Intech also offers a range of complementary business.